



# EPISODE 01 WAI STARTING POINT: GMAIL & GOOGLE DOCS

WHERE MICRO BUSINESSES ACTUALLY START WITH AI

## LINKEDIN LINK

<https://linkedin.com/in/...>

## YOUTUBE LINK

<https://www.youtube.com/watch?v=95XZPy5CCGQ&list=PLOfBq3OI98d0aXx8U1dbvt5jlp2u3BK9c>

## THIS GUIDE ACCOMPANIES EPISODE 01 PODCAST OF THE WAI MICRO BUSINESS SERIES.

- ❖ It is not a list of tools to master.
- ❖ It is not an automation plan.
- ❖ It is not a promise to “AI everything.”

This guide exists for one reason: **to help one part of your day feel lighter.**

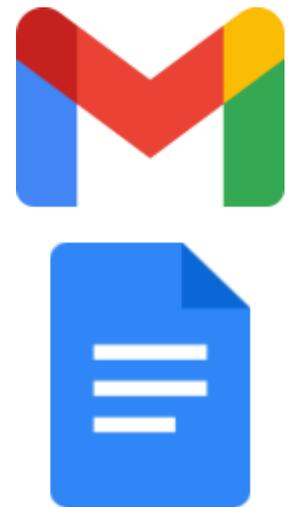
This Episode 01 companion intentionally focuses only on **Gmail** and **Google Docs**. The patterns you learn here apply broadly, but starting inside one familiar toolset keeps the first step simple and low risk.

## START WHERE YOUR DAY ALREADY IS

AI adoption works best when it fits inside tools you already use. That is why Episode 01 starts with email. Many micro business **owners live in their inbox.**

These examples are intentionally **small and low effort.**

They are the same types of workflows discussed in the episode.





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## I. DRAFT REPETITIVE EMAILS FASTER INSIDE GMAIL

### WHY THIS MATTERS

Email is daily, repetitive, and mentally draining. Reducing friction here creates immediate relief.

### HOW TO USE IT

- ❖ Open Gmail and start a new email or reply.
- ❖ Click the Gemini icon or “Help me write.”
- ❖ Type a short instruction like: “Draft a friendly confirmation email confirming a Tuesday 2 PM appointment. Include next steps and a polite closing.”
- ❖ Review the draft.
- ❖ Edit lightly so it sounds like you.
- ❖ Send.



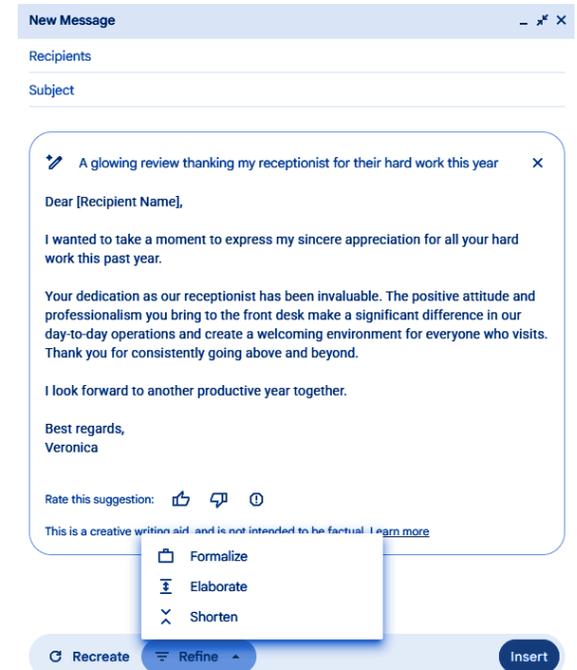
## II. REWRITE REPETITIVE EMAILS IN YOUR OWN VOICE

### WHY THIS MATTERS

Most micro business owners send the same three or four messages all day. Follow ups, confirmations, scheduling, and status updates. The repetition drains energy more than time.

### HOW TO USE IT

- ❖ Paste one of your usual replies into Gmail.
- ❖ Prompt Gemini with: “Rewrite this to sound like me. Clear, warm, and professional.”
- ❖ Read it once.
- ❖ Adjust a phrase if needed.





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❖ Send.

## III. USE EMAIL SUMMARIES WHEN AVAILABLE TO REDUCE READING FATIGUE

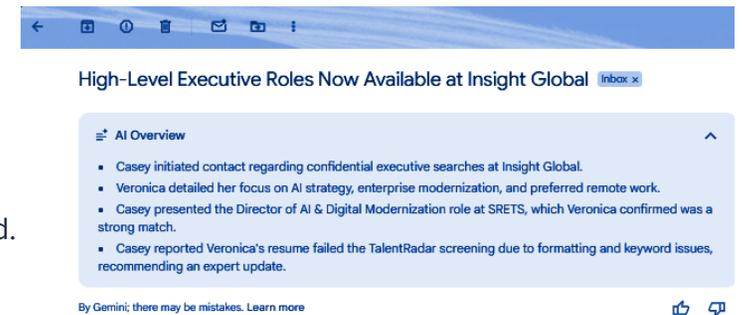
### WHY THIS MATTERS

Mental load often comes from reading long threads before writing even begins.

### HOW TO USE IT

- ❖ Open a long email thread in Gmail.
- ❖ If a summary appears at the top, read that first.
- ❖ If not, use the “Summarize this conversation” option when available.
- ❖ Respond based on the summary rather than rereading the entire thread.

Availability may vary by account and rollout timing.



## REDUCE MENTAL LOAD BEFORE ADDING NEW TOOLS

Many micro business owners feel behind because their thinking feels messy, not because they lack tools.

Google Docs works well as a cleanup helper.



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## IV. USE VOICE TYPING TO REMOVE FRICTION

- ❖ Open Google Docs.
- ❖ Enable Tools → Voice typing.
- ❖ Speak your thoughts naturally.
- ❖ Ask Gemini to clean and organize the text.

This removes typing as a barrier entirely.

## V. CLEAN UP ROUGH THINKING IN GOOGLE DOCS

- ❖ Paste rough notes, ideas, or copied content into a Google Doc.
- ❖ Ask Gemini: “Clean this up into clear, readable paragraphs.”
- ❖ Skim for accuracy, save or share.

This turns unfinished thinking into usable text without extra effort.

## VI. TURN BULLET POINTS INTO POLISHED PARAGRAPHS

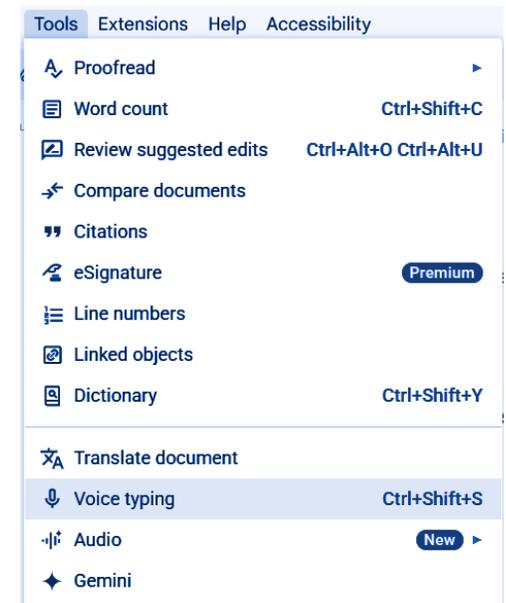
- ❖ Paste bullet points into a Google Doc.
- ❖ Prompt: “Turn these bullets into a short professional summary.”
- ❖ Review tone and structure, finalize.

This is useful for client updates, proposals, and internal notes.

## VII. SUMMARIZE MEETING NOTES AND ACTION ITEMS

- ❖ After a call, open Google Docs.
- ❖ Paste rough notes, a transcript, or voice type key points.
- ❖ Ask Gemini: “Summarize key decisions and action items.”, save or share.

This prevents follow ups from slipping through the cracks.



Transforming raw bullet points into polished paragraphs is an excellent strategy for enhancing proposals, client updates, or Standard Operating Procedures (SOPs). To execute this, simply paste your bullet points into a Google Doc and use the prompt, “Turn these bullets into a short professional summary.” Once the summary is generated, review the structure and tone for accuracy before finalizing the document.



Gemini can make mistakes, so double-check it.



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## KEEP THE FIRST STEP SIMPLE ON PURPOSE

### AVOID COMPLEXITY EARLY

- ❖ Stay inside Gmail and Google Docs for now.
- ❖ Avoid integrations and automation chains.
- ❖ Build confidence first.
- ❖ Add complexity later.

## RESPONSIBLE USE WITHOUT LEGAL PANIC

### PRIVACY BASICS THAT PROTECT TRUST

- ❖ Do not paste sensitive personal or customer data into AI tools.
- ❖ Keep customer decisions human led.
- ❖ Use AI for drafting and cleanup, not final judgment.
- ❖ Be transparent if asked.

These habits align naturally with transparency expectations under the Colorado AI Act and federal consumer protection guidance without adding legal complexity for micro businesses.

## THE MINDSET THAT MAKES AI STICK

### THINK ASSISTANT, NOT REPLACEMENT

- ❖ Think drafting helper.
- ❖ Think cleanup support.
- ❖ Not decision maker.
- ❖ Not replacement.

## WHAT WE ARE INTENTIONALLY NOT DOING YET

- ❖ No bots.
- ❖ No automation chains.
- ❖ No data ingestion projects.

Just lighter days.

## CLOSING THOUGHT

If you take nothing else from this guide, take this:

- ❖ AI works best when it reduces friction, not adds ambition.
- ❖ Start with one task.
- ❖ Let it earn your trust.
- ❖ Then decide what comes next.

***...WITH PURPOSE AND FORWARD MOTION***